



<https://www.aquaamerica.com/customer-service-center/service-disruptions.aspx>

FOR IMMEDIATE RELEASE

March 22, 2022

April 4, 2022 Aqua Pennsylvania will begin the replacement of 3,696 feet of aging 6-inch water mains with new 6-and 8-inch ductile iron water mains on Mapleshade Road between Ardmore Avenue and Malvern Road, Hazelwood Avenue between Haverford Road and Mapleshade Road, Malvern Road between Haverford Road and Belmont Avenue,

Dear Customer,

I am writing to you to provide details regarding Aqua Pennsylvania's upcoming construction work that is scheduled in your neighborhood.

The COVID-19 pandemic has shined a greater light on the importance of access to safe drinking water and Pennsylvania Governor Tom Wolf has identified Aqua as part of the life sustaining business sector that contributes to the health and safety of Pennsylvania. Our ability to continue the uninterrupted delivery of safe drinking water to your homes and businesses is dependent on our ability to continue the necessary replacement of aging water mains.

The week of April 4, 2022 Aqua Pennsylvania will begin the replacement of 3,696 feet of aging 6-inch water mains with new 6-and 8-inch ductile iron water mains on Mapleshade Road between Ardmore Avenue and Malvern Road, Hazelwood Avenue between Haverford Road and Mapleshade Road, Malvern Road between Haverford Road and Belmont Avenue, Georges Lane between Haverford Road and Morris Road in Haverford Township.

The \$931,000 project is part of our continuing infrastructure improvement program that replaced more than 46 miles of aging main in Delaware County in 2021 to improve service reliability for customers. The new water main will reduce the potential for main breaks, discolored water and improve water flow in the area.

Construction will generally take place weekdays between 7 a.m. and 4 p.m. Access will be provided for emergency, mail and trash service.

However, crews might need to work beyond 4 p.m. and on Saturdays in some cases. Residents will have access to their properties, but at times will need to enter from different directions due to changing work zones. Aqua will maintain safe traffic flow in the area by providing

flaggers at each end of the work zone.

Following installation, the new main will be flushed, chlorinated and tested for water quality before being placed into service. During the chlorination/testing phase, activity on the job site will be limited. Once the water quality testing has been completed, we will transfer each water service and fire hydrant to the new main. When all final connections are made to mains on side streets, the old main will be abandoned. It is important to note the trench will be covered with temporary blacktop at the end of each workday.

We will notify customers ahead of any planned water service interruptions and will provide 48 hours advance notice for any scheduled interruption greater than 30 minutes. We are closely monitoring the COVID-19 crisis and will change our practices when required. Aqua will have an inspector on the job each day to answer your questions.

Apart from the specific project details described here, you may refer to the accompanying door hanger for more information on what to expect as we begin our construction project in your neighborhood.

In addition to reaching our customer service staff and emergency dispatcher at the number listed on the doorhanger accompanying this letter, you may also call me with any questions regarding the project at 610.328.7713.

We appreciate your support and wish you good health.
Sincerely,

Alan Roth
Manager of Construction